

# OPPORTUNITY DAY PRESENTATION

Q1/2023

24 May 2023





# Q1/2023 KEY HIGHLIGHTS





## GROWING MORE RECEIVED "BEST FARMER PRODUCTS"

 Received the first pride award of the year in the category "Best Farmer Products" under the Growing More brand from the Siamrath online award 2023





## CONTINOUSLY LAUNCHED NEW PRODUCTS

 Launch new products in Q1/23 such as liquid NPK 2 formulas, B4 (burn Build Boost Balance), and Multi Vitamin and Mineral to serve customer needs

# SUCCESSMORE Inspiration for your Being

## **01** COMPANY OVERVIEW

Displays the business nature of the Company with breakdown of product and service portfolio

O2 Strategic Direction & Strategy

Illustrates the growth direction of the Company and how the Company is planning on achieving the target

**03** Financial Performance

Displays the Company's financial performance of the latest quarter

**04** 2023 Outlook

Outlines the Company's growth target and activities for the upcoming quarter and year

#### **GETTING TO KNOW SCM**



1 Network Marketing Company Listed on SET

- Among the 32 Network Marketing Companies in Thailand, SCM is the only one that listed in SET
- **Countries of Operation** 
  - 7 countries in AEC including KH, MM, LA, VN, MY, SG, PH

INSPIRATION FOR YOUR BEING

▶177k Active Members

"We believe every change will lead to success in upgrading your status in terms of wealth, happiness and lifetime achievements"



#### **HAPPINESS**

- Creating inspiration for the soul
- Health Conscious



#### **WEALTH**

- Obtaining Income
- Better way of Living



## LIFETIME **ACHIEVEMENT**

- Prioritize the success of our SCM member
- Human development: mind-set and skill-set for members to create unity and be successful with the company through "SCM Leadership Academy (SLA)"

#### **GROWING BUSINESS AS AN ECOSYSTEM**

**Leveraging Members** 

#### **Consulting Services**

Operated by "SPT" and "SPM" to provide network business-related advice.

Service income





New business



Products
(95%)

Manufacturing (5%)

#### **Network Marketing**

Distributing variety of products through branches and overseas distribution agents

- Local sales
- Export to distributors
- Brand Using Fee

#### **New Business**

Operated by "CHL" to provide 2nd hand car hire purchase services

- Leasing
- Other business

#### **Manufacturing Business (OEM)**

Operated by "SMI" to manufacture products for the company group's customers.

> Other income

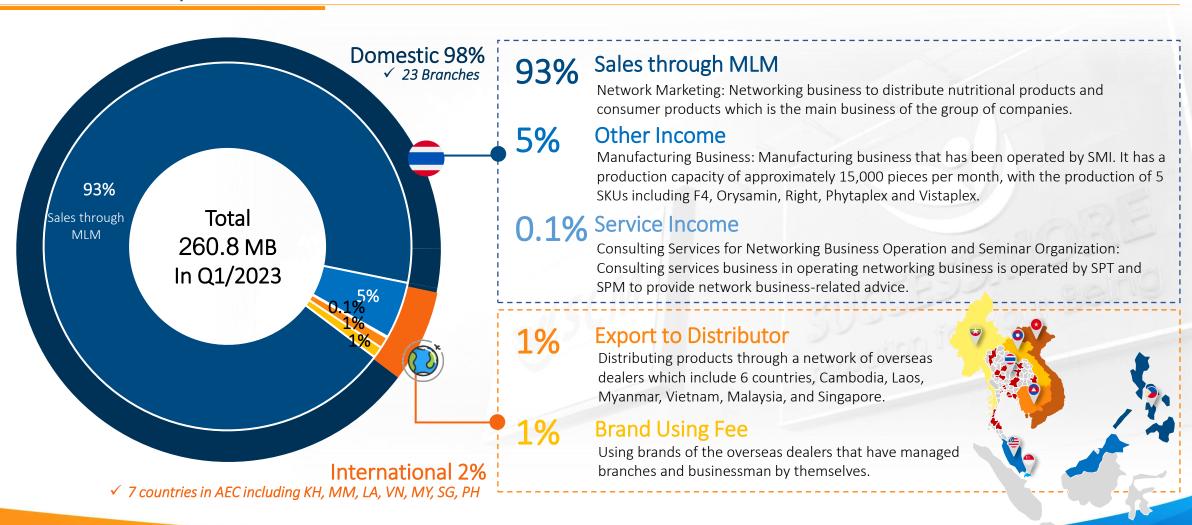


**SCM Core Values & Skill Sets** 

#### **BUSINESS OVERVIEW BY BUSINESS UNIT**



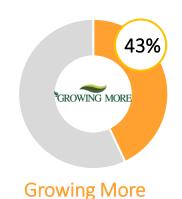
#### Revenue Structure by Business Unit



#### SUCCESSMORE PRODUCT PORTFOLIO



#### Revenue Structure by Brand



**Agricultural Products** 

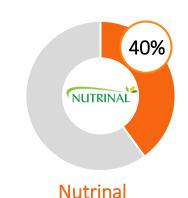


Product Examples:





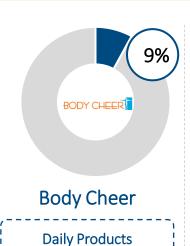




**Dietary Supplementary Products** 















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Illustrates the growth direction of the Company and how the Company is planning on achieving the target



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## SCM STRATEGIC DIRECTION

Network to build success, happiness and goal achievement

+25% CAGR

2025 Onwards

450K Members

2023

250K Members A WELL-KNOWN ECOSYSTEM/
ONE-STOP SERVICE PLAYER IN ASIA

STRENGHTENING OPERATIONS & EXPANDING PRESENCE IN ASIA



**Expanding membership base** domestically and internationally



**Enter new countries in Asia** (through suitable strategic marketing)



Focusing on quality of debtor for leasing business and finding new potential business to drive more growth



Strong membership base across Asia



Expanding into new potential businesses that have synergy with companies to fulfill SCM's ecosystem and generate additional income through collaboration with strategic partnerships

# **SCM Strategy**

STRENGTHENING CORE BUSINESS

 Expanding membership base domestically and internationally

• Developing quality of members

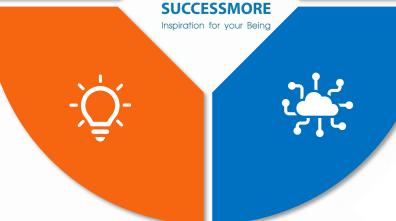
Maximizing order size

4 CONTINUOUS CARE FOR COMMUNITY

- CSR activities
- Recognized as a sustainable Company



- Leveraging existing customer base for new business
- Identify new investment opportunities for growth



TECHNOLOGICAL INTELLIGENCE

 Applying Big Data to MLM business to expand market and penetrate tech-savvy customers



## 1. Strengthening Core Business Through 3 Core Pillars (1/2)

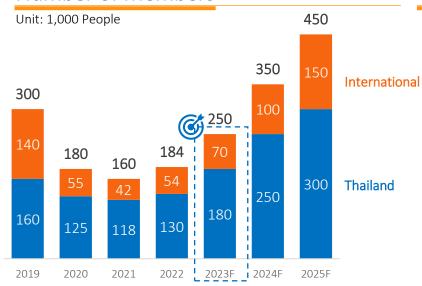


SCM plans to grow MLM business through expanding membership community as well as increasing performance per member

#### X: EXPANDING MEMBERSHIP

01

#### **Number of Members**



- √ Total 177,000 members as of Q1/23
  - ✓ Expand sales channel to online with supportive system
  - ✓ Attractive Incentive Schemes
  - ✓ Increase Awareness of Brands
  - ✓ Retention schemes

#### Y: RELATIONSHIPS

02

#### **Quality of Members**



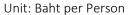
#### **Human Development System**

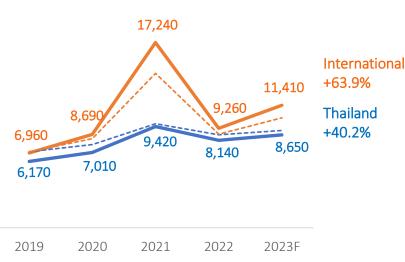
SCM has a leadership development institute called "Successmore Leadership Academy: SLA" to educate a correct mindset and strong leadership to our staff and businessmen

- ✓ Consistent training
- ✓ Enhancing Leadership
- ✓ Digital Marketing Practices
- ✓ Increasing Quality of Members through Leadership Programs

## Z: MAXIMIZE ORDER SIZE

#### Average Sales Value per Member





- ✓ Average sales value per member as of Q1/23
  - Thailand: 7,680 Baht per person
  - International: 7,840 Baht per person
- ✓ Introducing new products Increasing Product Mix: Expanding Agricultural and the Silver Age Market

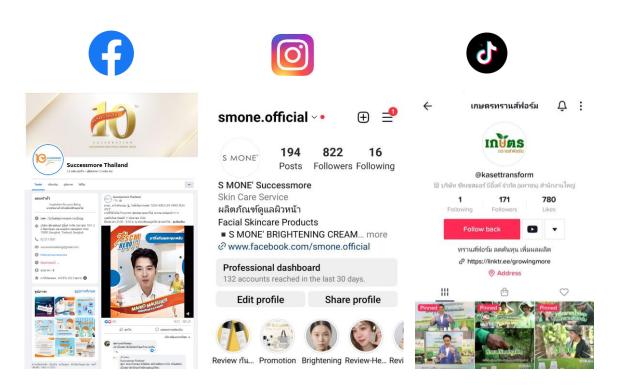


## 1. Strengthening Core Business Through 3 Core Pillars (2/2)



#### Expand to online platforms

Expand from offline strategies to digital platforms by training members to be influencers to reach customers effectively



#### Positioning corporate brand as a "Hero Brand"

Be a hero brand to grow and become top-of-mind for consumers

#### "SCM Hero Life Hero Run"

Every step of your run will turn into a contribution to the National Cancer Institute Foundation and the Paralympic Foundation of Thailand









#### **Leasing Profile**



234 cars were approved and delivered



105.7 Million Baht of total loan amount

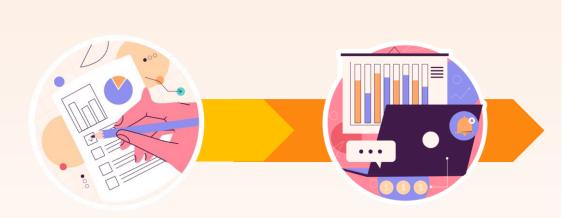


**52%** of total customers are **company employees** receiving salary through bank account



35% of total customers had average income of 30,000-50,000 baht per month

#### **Explore other opportunity**



- Operation management
- Focus on quality of debtor
- **Debt collection** for the existing loan outstanding amount to prevent NPL
- Exploring other potential new businesses that have synergy with **SCM** by leveraging existing members and utilizing the skills of employees to generate an additional revenue stream
- Considering seeking collaboration with strategic partners in related business

Note: Data as of 15 February 2023 and no more additional leasing



## 3. Technological Intelligence



SCM developed a big data system and has used it in <u>sales planning and management</u> since 2021. This is an important factor that will boost SCM's sales value in 2021, including using a warehouse management system to increase SCM's long-term competitiveness



#### **Analytics for Marketing Strategies**

- ✓ Using big data for customer relationship management and analyzing marketing and sales
- ✓ Using Big Data to analyze and create a good brand experience for customers





#### Warehouse Management System (WMS)

✓ The system used for controlling goods entering and leaving the warehouse by using web application platform, handheld computer, and QR code tracking



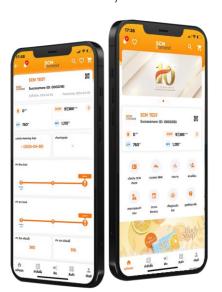
- Plan product distribution and storage
- Reduce shipping problems
- Calculate the warehouse management cost
- Check inventory and shelf life of products



#### **Application Development**

"SCM CONNEXT", a sales platform on Mobile Application to increase convenience to members in purchasing products and receiving news

"My Success Shop", is an online store system that helps members boost sales through sharing on various social media and trading 24 hours a day.





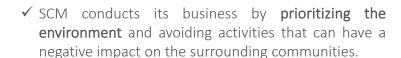




**4. Continuous Care for Community** *SCM conducts business with transparency and accountability to the community and environment.* 



## Environmental •





#### "reBox to School" project

• Joining with Thailand Post to donate 300 kilograms of unused cardboard boxes to produce table and chair sets for children

✓ SCM has a policy to encourage all stakeholders to be involved in being responsible for society and community through continuous CSR activities.



SCM focused on delivering value through personal development through the Successor Leadership Academy



## Governance IIII



- ✓ SCM has been certified by various agencies as an **anti**corruption organization.
- ✓ SCM was assessed at the level of "Excellent" from the Good Corporate Governance Assessment.
- ✓ SCM obtained a **full score of 100 points** from the assessment of the quality of the 2022 Annual General Meeting of Shareholders by the Thai Investors Association.













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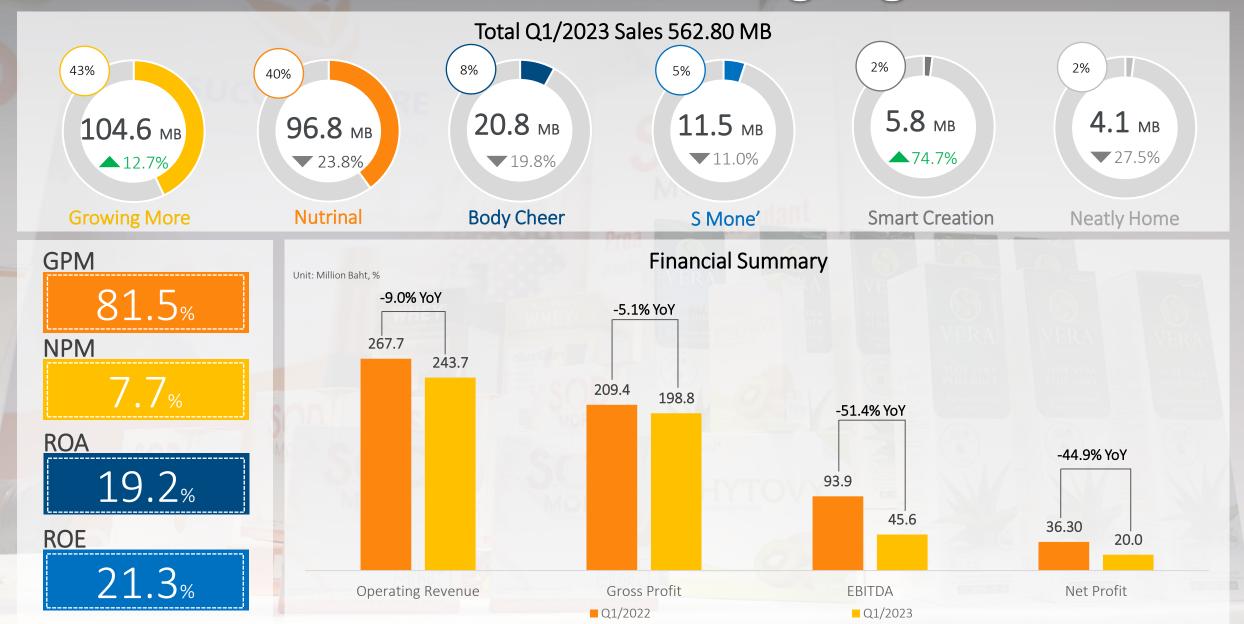
## 03 FINANCIAL PERFORMANCE

Displays the Company's financial performance of the latest quarter

**04** 2023 Outlook

Outlines the Company's growth target and activities for the upcoming quarter and year

# Q1/2023 Financial Highlights

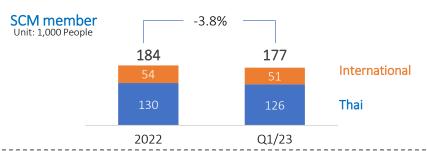


## Q1/2023 Revenue and Cost Impact





High competition from market players and the **decrease in new SCM members** 



#### Impact to SCM

Revenue from sales in Q1/23 dropped from YE/22



- Marketing cost by using celebrities as brand presenter to promote brand awareness and product sales
- Training and seminars organizing cost to enhance members capabilities

Ongoing Marketing activities from Q1/23 to Q3/23 will stimulate better sales performance in later quarters of the year



- Employee-related expenses for Chadhai Leasing Co., Ltd.
- The record **allowance for expected credit losses** of hire-purchase receivables

Increased in employee-related expense in Q1/23 and will not occur again in Q2/23

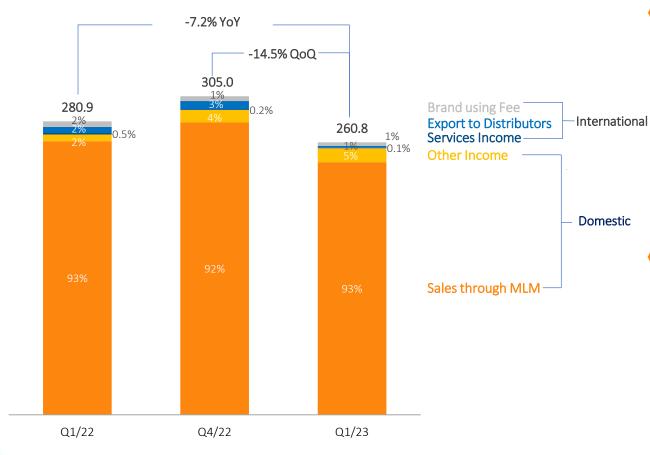
## Total Revenue Breakdown by Type of Income





#### Revenue Breakdown by Type of Income

Unit: Million Baht



-7.2%

YoY: Q1/2023 vs Q1/2022

Operating revenue was Baht 260.8 million, decreased by Baht 20.1 million or 7.2% mainly due to:

- **Domestic revenue:** decreased by Baht 14.1 million, mainly due to the decrease in revenue from supplement products such as aloe vera beverages, while the sales value of agricultural products continuously increased since the situation of increase in fertilizer prices
- International revenue: decreased by Baht 6.0 million, mainly due to the decrease in export sales to distributors, causing the number of new orders from Thailand to be reduced, and a decrease in brand using fee

-14.5%

QoQ: Q1/2023 vs Q4/2022

Operating revenue was Baht 260.8 million, decreased by Baht 44.2 million or 14.5% mainly due to:

- **Domestic revenue:** decreased by Baht 36.8 million, mainly due to the decrease in revenue from supplement products such as aloe vera beverages, while the sales value of agricultural products continuously increased since the situation of increase in fertilizer prices
- International revenue: decreased by Baht 7.4 million, mainly due to the decrease in export sales to distributors, causing the number of new orders from Thailand to be reduced, and a decrease in brand using fee

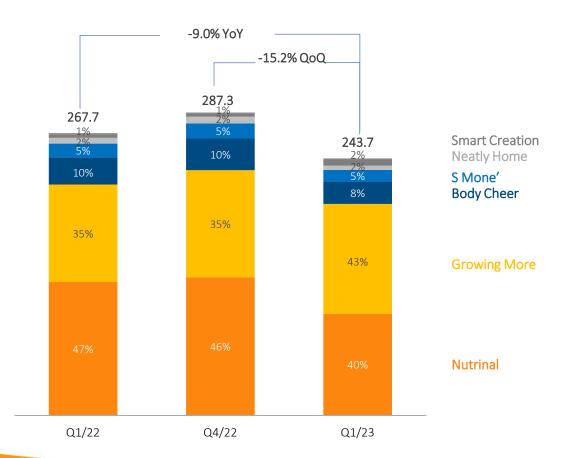
## Operating Revenue Breakdown by Brand





#### Operating Revenue Breakdown by Brand

Unit: Million Baht





#### YoY: Q1/2023 vs Q1/2022

Operating revenue was Baht 243.7 million, decreased by Baht 24.0 million or 9.0% mainly due to:

- Nutrinal: decreased by Baht 30.2 million, mainly due to the decrease in revenue from aloe vera beverages in line with the decline in purchasing power of consumers following the relaxing of the COVID-19 situation
- **Growing More**: increased by Baht 11.8 million, due to the increase in volume and more competitiveness as a result of the situation of increased fertilizer prices

-15.2%

#### QoQ: Q1/2023 vs Q4/2022

Operating revenue was Baht 243.7 million, decreased by Baht 43.6 million or 15.2% mainly due:

- Nutrinal: decreased by Baht 34.7 million, mainly due to the decrease in revenue from aloe vera beverages in line with the decline in demand following the relaxing of the COVID-19 situation
- **Body Cheer**: decreased by Baht 9.3 million, mainly due to the decrease in volume. In addition, Body Cheer products are low-margin products. However, the company plans to adjust the product portfolio by adding more high-margin products

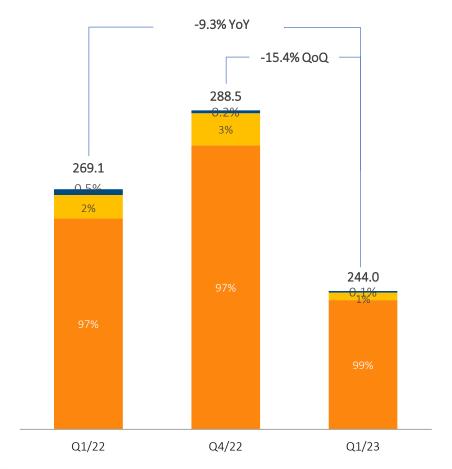
## Operating Revenue Breakdown





#### Operating Revenue by Channel







YoY: Q1/2023 vs Q1/2022

#### Operating revenue was Baht 244.0 million, decreased by Baht 25.1 million or 9.3% mainly due to:

- Businessmen: decreased by Baht 20.1 million, mainly due to the decrease in domestic sales from supplement products and the increasing competition in the food supplement market, while the sales value of agricultural products continuously increased since the situation of increase in fertilizer prices
- Distribution Agents: decreased by Baht 3.9 million due to the economic situation and the purchasing power of consumers, causing the number of new orders from Thailand to be reduced
- **Service:** decreased by Baht 1.0, mainly due to the company reduced service fee in 2022 to encourage overseas distributors to access more online marketing activities and a decrease in brand using fee

-15.4%

Services

Businessmen

**Distribution Agents** 

QoQ: Q1/2023 vs Q4/2022

#### Operating revenue was Baht 244.0 million, decreased by Baht 44.5 million or 15.4% mainly due to:

- Businessmen: decreased by Baht 38.1 million, due to a decrease in domestic sales from supplement products and the increasing competition in the food supplement market, while the sales value of agricultural products continuously increased since the situation of increase in fertilizer prices as well as the seasonal effect
- Distribution Agents: decreased by Baht 6.1 million due to a decrease in export sales to distributors, causing the number of new orders from Thailand to be reduced
- Service: slightly decreased by Baht 0.3 million mainly due to the company reduced service fee in 2022 to encourage overseas distributors to access more online marketing activities and a decrease in brand using fee

#### **Gross Profit**



#### Gross Profit and Gross Profit Margin (GPM)

Unit: Million Baht, %



#### 5.1% YoY: Q1/2023 vs Q1/2022

- Gross Profit was Baht 198.8 million, decreased by Baht 10.6 million or 5.1% mainly due to the decrease in both domestic and export sales
- Gross Profit Margin was 81.5% increased from 77.8%, mainly due to the increase in sales proportion of Growing More, which is a high-margin product

#### -9.8% QoQ : Q1/2023 vs Q4/2022

- Gross Profit was Baht 198.8 million, decreased by Baht 21.6 million or 9.8% mainly due to the decrease in both domestic and export sales
- Gross Profit Margin was 81.5% increased from 76.4%, mainly due to the increase in sales proportion of Growing More, which is a high-margin product

## Selling and Distribution Expenses





Unit: Million Baht, %



Selling and Distribution Expenses to Total Revenue

**Selling and Distribution Expenses** 

#### +5.2% YoY : Q1/2023 vs Q1/2022

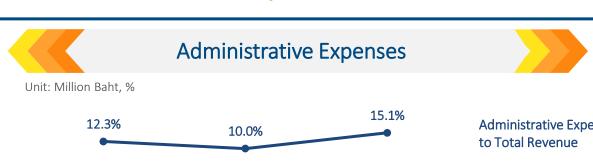
- Selling and Distribution Expenses was Baht 145.6 million, increased by Baht 7.3 million or 5.2% due to the increase in marketing promotion, advertising expenses and costs associated with hiring famous people, while commissions decrease according to the decrease in sales
- Selling and Distribution Expenses to Total Revenue was 55.8%, increased from 49.2%, mainly due to marketing promotion, advertising expenses, and costs associated with hiring famous people to be presenters to create awareness of the company's products

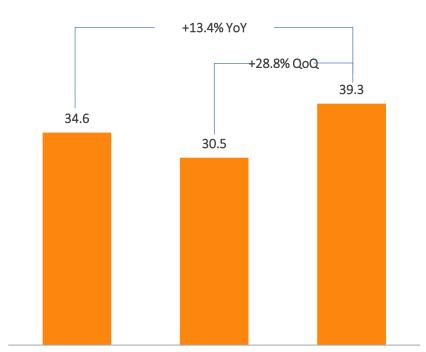
#### QoQ: Q1/2023 vs Q4/2022

- Selling and Distribution Expenses was Baht 145.6 million, decreased by Baht 10.8 million or 6.9% mainly from the decrease in commission fees according to the decrease in sales
- Selling and Distribution Expenses to Total Revenue was 55.8%, increased from 51.3%, mainly due to marketing promotion, advertising expenses, and costs associated with hiring famous people to be presenters to create awareness of the company's products

## Administrative Expenses







Q4/22

Q1/23

Q1/22

#### **Administrative Expenses**

**Administrative Expenses** 

#### +13.4% YoY: Q1/2023 vs Q1/2022

- Administrative Expenses was Baht 39.3 million, increased by Baht 4.7 million or 13.4% mainly due to the increase in employee-related expenses and the record allowance for expected credit losses of hire-purchase receivables of Chadhai Leasing Co., Ltd., which starts business in Q4/2022
- Administrative Expenses to Total Revenue was 15.1%, increased from 12.3%, mainly due to the increase in employee-related expenses and the record allowance for expected credit losses of hire-purchase receivables

#### QoQ: Q1/2023 vs Q4/2022

- Administrative Expenses was Baht 39.3 million, increased by Baht 8.8 million or 28.8%, mainly due to the increase in employee-related expenses, and the record allowance for expected credit losses of hire-purchase receivables of Chadhai Leasing Co., Ltd., which starts business in Q4/2022
- Administrative Expenses to Total Revenue was 15.1%, improved from 10.0%, mainly due to the increase in employee-related expenses and the record allowance for expected credit losses of hire-purchase receivables

#### **Net Profit**

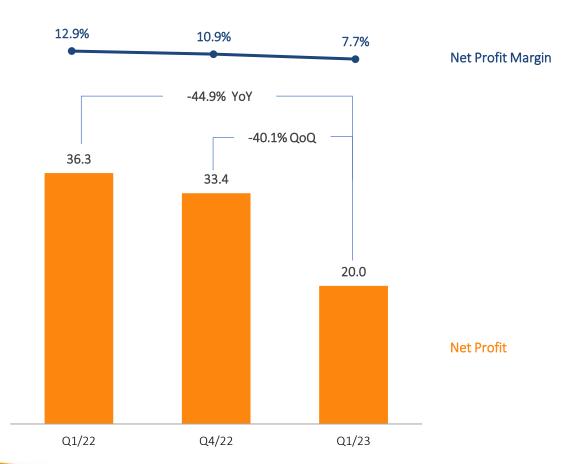




#### Net Profit and Net Profit Margin



Unit: Million Baht, %



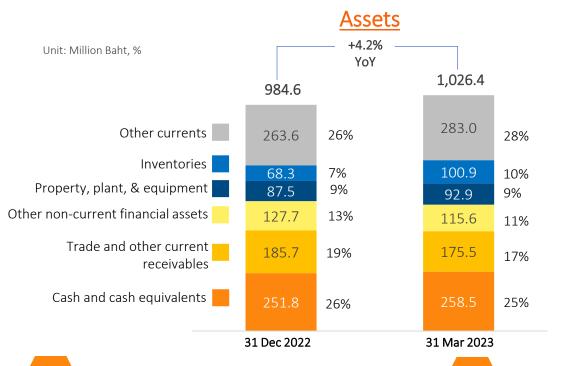
#### YoY: Q1/2023 vs Q1/2022

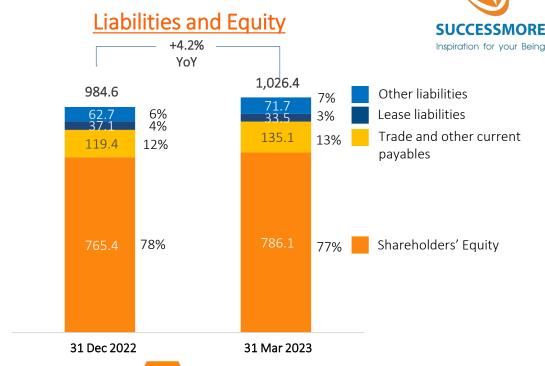
- Net Profit was Baht 20.0 million, decreased by Baht 16.3 million or 44.9%, mainly due to the decrease in sales and the increase in selling and administration expenses from marketing promotion, advertising expenses, and costs associated with hiring famous people as well as employee-related expenses and the record allowance for expected credit losses of hire-purchase receivables
- Net Profit Margin was 7.7%, decreased from 12.9%, mainly due to the decrease in sales, and increase in selling and administration expenses

#### -40.1% QoQ : Q1/2023 vs Q4/2022

- Net Profit was Baht 20.0 million, decreased by Baht 13.4 million or 40.1% mainly due to the decrease in sales and the increase in administration expenses from employeerelated expenses, and the record allowance for expected credit losses of hire-purchase receivables
- Net Profit Margin was 7.7%, decreased from 10.9%, mainly due to the decrease in sales, and increase in administration expenses

#### Statement of Financial Position





+4.2%

#### **Total Assets**

As of 31 March 2023, the total assets were Baht 1,026.4 million, increased by Baht 41.8 million from 31 December 2022, mainly due to:

- Cash and cash equivalents: increased by Baht 6.7 million from normal operation
- Trade and other current receivables decreased by Baht 10.2 million from increased account receivables of Chadhai Leasing Co., Ltd.,
- **Inventories:** increased by Baht 32.6 million from increased products inventory to support customer orders

+9.6%

#### **Total Liabilities**

As of 31 March 2023, the total liabilities were Baht 240.3 million, increased by Baht 21.1 million from 31 December 2022, mainly due to:

- Trade and other current payables: increased by Baht 15.7 million, due to the purchase of products to support order
- Other liabilities: increased by Baht 9.0 million from the increase in corporate income tax payable

+2.7%

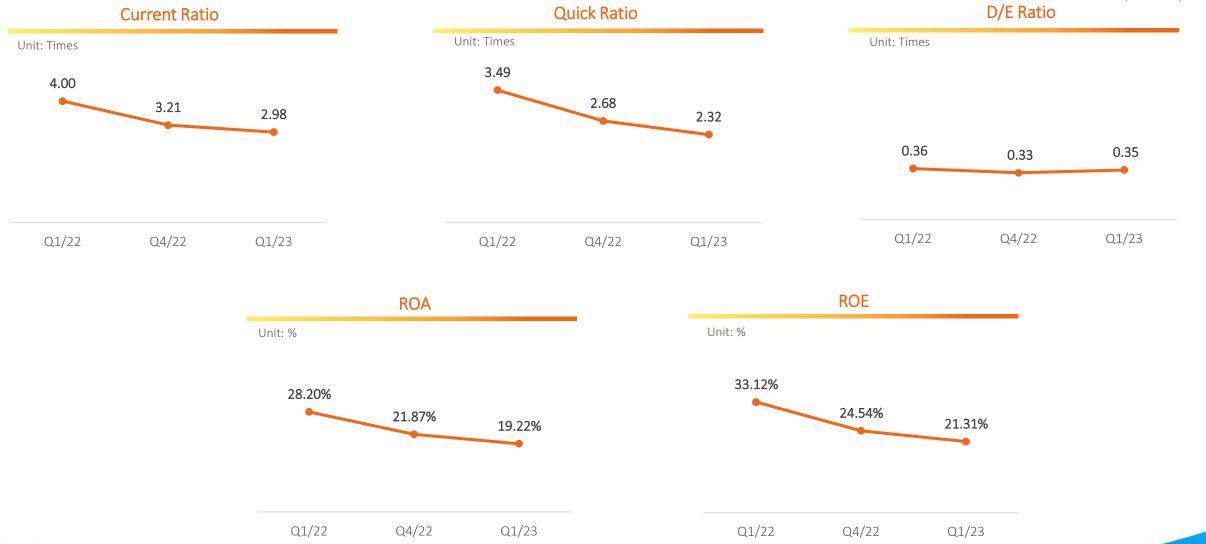
#### Total Shareholders' Equity

As of 31 March 2023, the total shareholders' equity were Baht 786.1 million, increased by Baht 20.7 million from 31 December 2022, mainly due to:

• Retained earnings according to the company's performance

## **Key Financial Ratios**







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## O3 Financial Performance

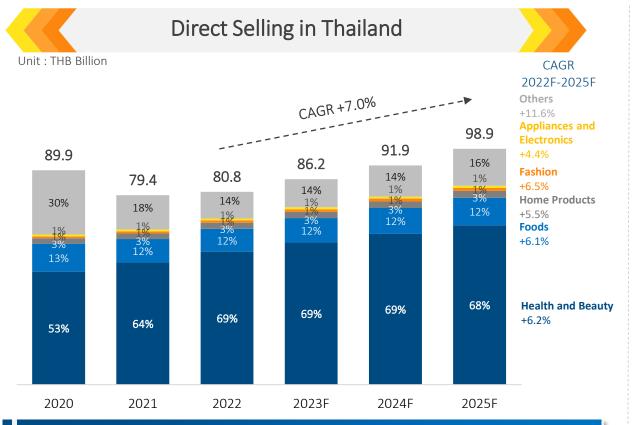
Displays the Company's financial performance of the latest quarter

## **04** 2023 OUTLOOK

Outlines the Industry landscape, Company's growth target and activities for the upcoming quarter and year

# Direct Selling Business is expected to grow, especially Health and Personal care products from the rising health-conscious





#### **Key Drivers**

 Despite the challenging economic conditions resulting from efforts to contain the pandemic, certain products continued to sell well, such as health and personal care items, which benefited from the COVID-19 boost provided to the health and wellness and hygiene trends

#### **Outlook and Opportunities**



**Investments in marketing and advertising and sales forces** to push direct selling's recovery despite ongoing cannibalization



Omnichannel strategy is expected to be adopted by more players



Food supplements and weight management drive sales and strategies

#### Challenges



**Intense competition with new entrants** and stronger investment from existing players

## SCM 2023 Outlook

## SCM targets 15% growth in 2023



Branch & Network Expansion

## TEAM/ NETWORK EXPANSION (INTANGIBLE GROWTH)

- Generating 500 team leaders with high capabilities to support business growth and culture in all regions in Thailand
- Develop and train members to be customers' advisors rather than salesmen to provide knowledge about products to customers



**Product Mix** 

## CONTINUOUS LAUNCH OF NEW PRODUCTS

#### Q1/23

- ✓ NPK 2 formulas
- ✓ B4 (Burn Build Boost Balance)
- ✓ Multi Vitamin and Mineral Q2/23
- Sweet Night
- S MONE' (foundation and powder)
- Fiber
- All Pro XS (Whey Protein)
- Square Plus (Dietary supplement)
- T-Chloro plus (supplement)

#### Q4/23

Collagen



**New Country** 

## CONTINUOUS EXPAND TO NEW COUNTRIES

- Expand dealerships into Philippines
- Plans to expand to another middle east country (Dubai) while the team is also exploring opportunities in other major countries in Asia



#### Others

## FINDING ADDITIONAL SOURCE OF INCOME

 Preparing to propose to the Extraordinary General Meeting of Shareholders, scheduled for June 27, 2023, to consider and approve the issuance of warrants and debentures to prepare for expanding the business



## **SCM Group Structure**

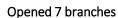




## History and Key Milestones





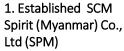


Chumphon

Narathiwat

Khon Kaen





#### 2. Opened 2 branches

- Chonburi
- Lard Krabang



1. Invest in **SCM Innovative** Co., Ltd. (SMI)

2. First day of trading in SET





#### Launched 3 new product group:

- Nutrinal
- Body Cheer
- Neatly Home



 Established the head **office** at Ratchayothin

 Established Successmore being laboratory Co., Ltd (SML)

Launched a new product group: **GROWING MORE** 



Phitsanulok Ravong Ubon Ratchathani Nakhon Sawan



#### Expanded to

- Myanmar
- Laos
- Cambodia
- Vietnam



Converted to a public

company on 6 March

2019 with registered

capital of 300 MB

2019 2020



2014

2015

2016







2021

Performance soared by 20% compared to 2020



2022

1. Renamed Successmore being laboratory



Co., Ltd (SML) to Chadhai Leasing Co., Ltd.



2. Opened 1 branch: Korat

2013

2012



Company Registration



Began business operation with the first 2 branches

- Ratchayothin
- Hatyai

#### S MONE'

Launched a new product group: SKIN & COSMETIC (S Mone')





#### Opened 8 branches

- Chiang Mai
- Navanakorn
- Ayutthaya
- Chanthaburi
- Mahachai
- Surat Thani
- Nakhon Si Thammarat
- Udon Thani



- 1. Established Success Spirit Co., Ltd (SPT)
- 2. Opened 4 branches
  - Bang Bo
  - Kanjanapisek
  - Pattaya
  - Kamphaeng Phet



1. Launched a new product group: **SMART CREATION** 



- 2. Expanded to
  - Malaysia
  - Singapore